

# Council's COVID-19 Care Package

## Minimising the immediate impact



### Rate deferment and relaxation of hardship provisions

Business and residential ratepayers, where impact or hardship can be demonstrated by COVID-19, may make application to defer two quarters (up to 6 months) of rate installments with zero interest to be repaid over a two (2) year period after the pandemic is concluded.

### Outdoor dining fees

Council will **rebate/waive all** 2020 outdoor dining fees for a period of 12 months.



### Development Assessment fees

Council will **waive development fees** relating directly to the COVID-19 emergency for 12 months. For example, where an existing restaurant is converting to takeaway or some other use.

### Airfield leases

Council will rebate annual lease fees for commercial operators from the Murwillumbah Airfield due to the impact of COVID-19 on the aviation sector.

### Cattle Sale Yards

Council will provide a 50% reduction on cattle sale yards lease to be proportionally distributed to graziers utilising the facility as a food security initiative and in recognition that the agriculture sector has just come off one of the worst droughts on record.

### Council facility and equipment booking and license fees

Council will **waive fees** for any bookings of a Council facility, venue or park that has been cancelled due to COVID-19. All refund policies will be relaxed to accommodate full refunds. This will benefit a range of community groups including family day care on Council managed land, sporting organisations and water craft operators.



### Tweed Marina fees

Council will **waive licensing fees** at the Tweed Marina for a period of 12 months to provide direct assistance to tourism and other river boat operators.

### Visitor Information Centres

Council is negotiating a contract variation with the Tweed Tourism Company to pause the operation of Visitor Information Centres.

### Waiver of parking fees for the Council-owned Queen Street car park, Murwillumbah

Council has removed the requirement for paid parking coupons at the Queen Street car park for a period of six months.